

SAXMUNDHAM HEALTH NEWS

The Surgery, Lambsale Meadow, Saxmundham, IP17 1AS

Summer 07



The return of Dr P Murphy

We are pleased to announce that Dr Murphy is returning to work at the beginning of July on a part time basis. To prevent a reduction in surgery time we are currently advertising for another part time doctor.

For administrative reasons patients will now be registered with the practice rather than an individual GP.

As usual we will endeavour to give patients the opportunity to see their usual doctor for pre-booked appointments.

Dispensary News

Dispensary has increased the hours their telephones are open for medication enquiries to between 9.30 – 12.00 and 4.30 – 6.00. Their telephone number is: 01728 602648.

Dispensary can be contacted via e-mail on dispensary@gp-d83053.nhs.uk. This is only to request repeat medication and must not be used for other medical queries.

If you are given a hospital prescription during an outpatient's appointment or following a stay in hospital, the prescription must be taken to the hospital pharmacy, and not to our dispensary. Thank you

Health Visitors

New contact details:
Tel No. **01728 652806**

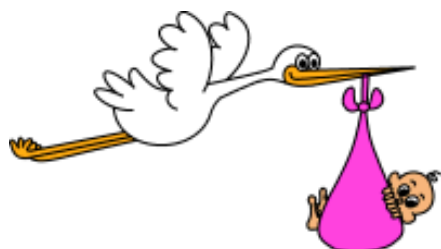
Open access clinic (i.e. no appointment required) will be 1pm – 3pm on Wednesday afternoons. There is no longer a clinic held on Wednesday morning.

Shredding

We do a lot of shredding at the surgery, and wishing to be as environmentally friendly as possible, we are keen to recycle as much as we can. If anyone would like to regularly collect bags of shredding, for example, for animal bedding, then please contact the practice manager.

Staff

We are pleased to announce that Sharon Meers, Practice Manager, gave birth to a healthy baby girl on Wednesday 20th June.



No Smoking Policy

As of 1st July 2007 England is going smoke free. The practice building and surrounding car park and grounds will be a no smoking area. Anyone who does not comply could face a financial penalty.



Keep us informed

If you move house, change your telephone/mobile number please inform reception who can then update your medical records. This enables us to contact you quickly to pass on any important information. It is vital that the correct contact details are provided on all referrals. Without these the referral can be held up. Also any next of kin details would be helpful.

If you have an e-mail address and would like to have the option of being contacted via this in the future please give this information to reception.

In order to ensure our records are up to date, reception will now be handing out slips for patients to fill in with their up to date contact details. This will include a mobile telephone number, if applicable, as this is now a preferred contact method for many. Please include as much information as possible when filling out a form.

Missed Appointments

So far this year 312 appointments have been missed. Appointments are precious and when wasted cost time and money and can prevent those in need from seeing a GP. If you are unable to attend an appointment, please let reception know as soon as possible so that it can be allocated to someone else.

And Don't Forget....

You can now book appointments; order repeat medication and change address details online. Please either visit our website for more information or contact Hollie Farthing at the surgery.

www.saxquax.co.uk